

Year 2015

# VIVEK COLLEGE, BIJNOR

## Grievance Application Form

(To be filled by the complainant)

Name of complainant Shash Paras Vishal Rupaali

Class / Designation BBA I

Department Education Contact No. 8077705903

E- mail \_\_\_\_\_

Complaint Description Respected Sir  
Please avail the tinshade outside of the college gate  
we had a problem to be stay there for bus.

## Undertaking

I hereby declare that the information given above by me is true and accurate. Further, I understand that disciplinary action can be taken against me if the above allegations are found incorrect or malicious.

(1) Paras (2) Rupaali (3) Vishal

Signature of the Complainant

Date - 7/9/15

## For Office Use Only

Type (S) of Grievance:

- (A) General Grievance [ ]  
(B) Academic Grievance [ ]  
(C) Financial Grievance [ ]

Recd.  
not  
Refu to file



# VIVEK COLLEGE, BIJNOR

## Grievance Application Form

(To be filled by the complainant)

Name of complainant Shubham, Anushka, Diksha Sethi, Sonika

Class / Designation B.Com (Hons) 1<sup>st</sup> Year

Department Education Contact No. 8392972935

E- mail \_\_\_\_\_

Complaint Description Delay in Service by canteen staff

## Undertaking

I hereby declare that the information given above by me is true and accurate. Further, I understand that disciplinary action can be taken against me if the above allegations are found incorrect or malicious.

① Shubham ② Anushka ③ Diksha ④ Sonika

Signature of the Complainant

Date - 9/9/15

## For Office Use Only

Type (S) of Grievance:

- (A) General Grievance [ ☒ ]  
(B) Academic Grievance [ ☐ ]  
(C) Financial Grievance [ ☐ ]

Recd.  
not  
Refer to GR



# VIVEK COLLEGE, BIJNOR

## Grievance Application Form

(To be filled by the complainant)

Name of complainant ----- कुमारी शोनी शर्मा

Class / Designation ----- बी. एड प्रथम वर्ष

Department ----- शिक्षा विभाग Contact No.-----

E- mail -----

Complaint Description ----- आदरणीय प्राचार्य महोदय,

आपको विवेक कराना है कि गेट की फाँट का व्यवहार बहुत कठोर है, कृपया हमारी प्रार्थना को संज्ञान में लेने की कृपा करें।

## Undertaking

I hereby declare that the information given above by me is true and accurate. Further, I understand that disciplinary action can be taken against me if the above allegations are found incorrect or malicious.

Signature of the Complainant ----- शोनी

Date - 26 / 11 / 15

## For Office Use Only

Type (S) of Grievance:

- (A) General Grievance [ ]
- (B) Academic Grievance [ ]
- (C) Financial Grievance [ ]

## Grievance Redressal Committee, Vivek College Bijnor

### Notice

Ref.....

Date 12/09/2015

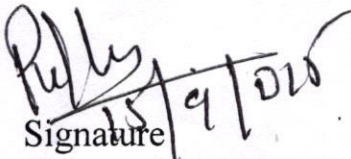
All the members of Grievance Redressal Committee are requested to attend a meeting at 11:30am on 15/09/2015 (ground floor , room 5) to discuss the following agenda.

#### Agenda

1. Tin shade availability for the waiting of bus outside the college.
2. Delay in service by canteen staff .

#### Copy to;

- 1.Hon'ble Chairman , Vivek College Bijnor
- 2.Principal, College of Education, Bijnor
- 3.Co-ordinator IQAC
4. Office file
- 5.Committee members

  
Signature

Co-ordinator

(GRC, Vivek College Bijnor)



## MINUTES

A meeting of students by Grievance Redressal Committee was held today i.e.- 15/09/2015 started at 11:30am on ground floor in Room no. 5.

The following members were present:

- Dr. Pushpa Joshi
- Mrs. Nidhi Shukla
- Mr. Harjeet Singh

The meeting started by taking the agenda into consideration one by one.

**Case 1-** Paras, Vishal, Rupali & Shoyeb , BBA Ist, Vivek College of Education

**Nature of Grievance-** Tin shade availability for the waiting of bus outside the college.

This application received from College of Education on 07/09/15 was persued by the committee.

After a discussion with Top mgmt, tin shade has been provided for the waiting of bus outside the college.

**Case 2-** Anu Gupta, Diksha sethi ,Shubham, Sonika , B.Com. Ist, Vivek College of Education

**Nature of Grievance-** Delay in service by the canteen staff.

This application received from College of Education on 09/09/15 was persued by the committee.

After a discussion with canteen owner, quick service has been started.

## आवश्यक सूचना

शिकायत निवारण समिति के सभी सम्मानित सदस्यों को सूचित किया जाता है। कि दिनांक 10/12/2015 दिन गुरुवार को दोपहर 2:30 पर सांस्कृतिक कक्ष में बैठक आहूत की गई है।

विचारणीय बिन्दु - गेट कीपर (द्वारपाल/द्वाररक्षक) के व्यवहार के सम्बन्ध में।

डा0 पुष्पा जोशी  
प्रभारी

### समिति सदस्य-

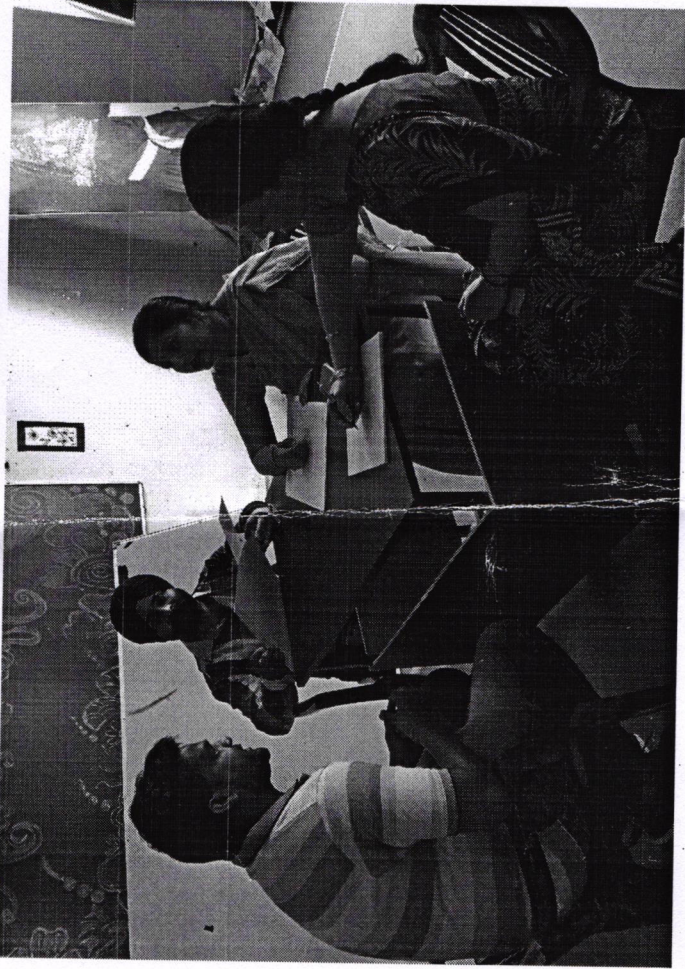
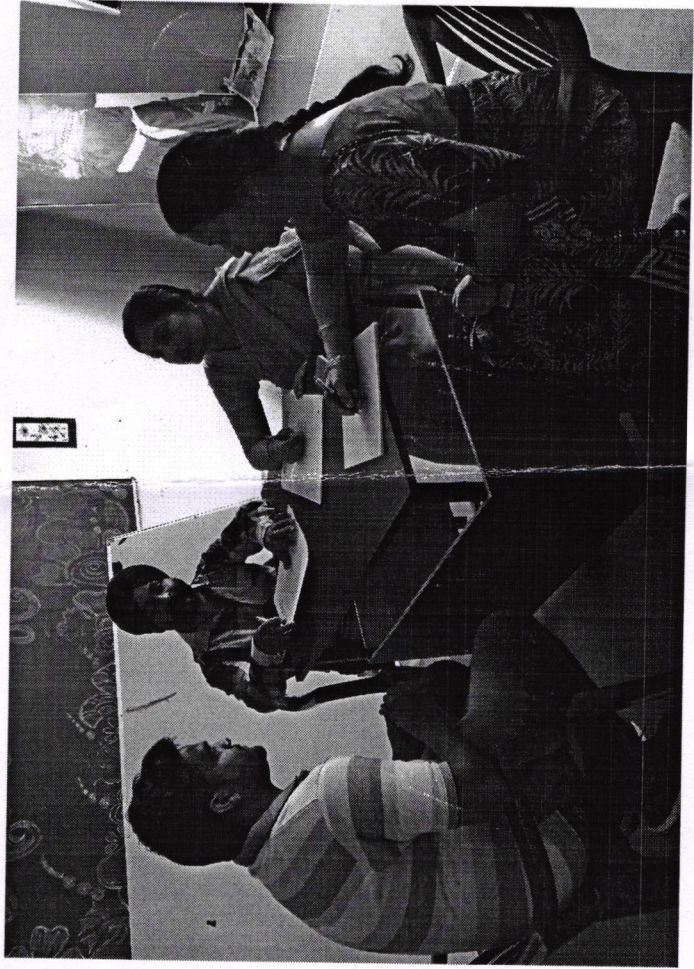
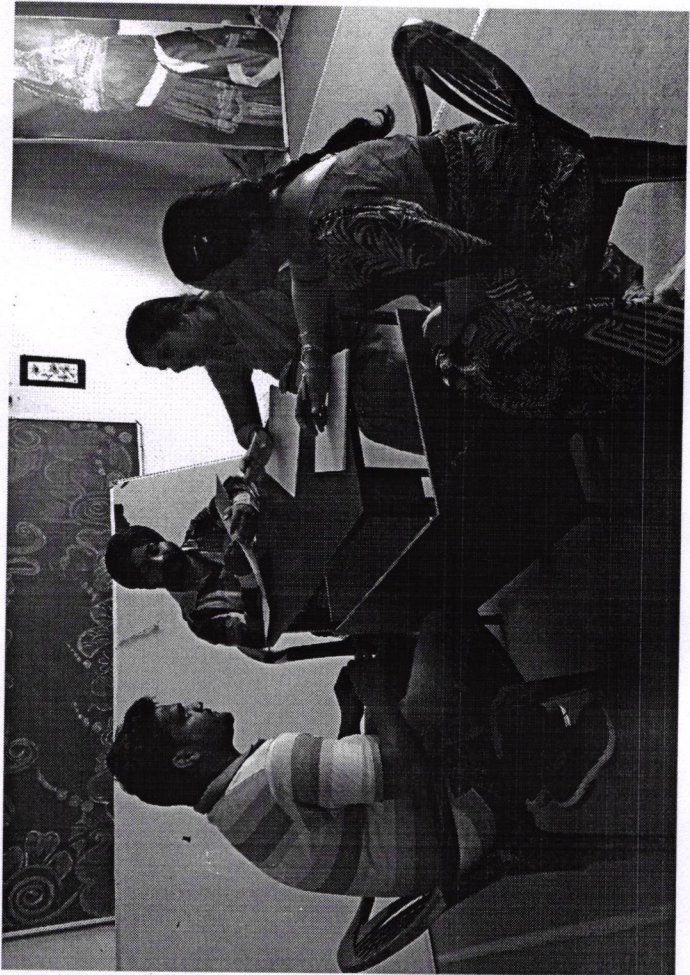
1. डा0 पुष्पा जोशी
2. श्री हरजीत सिंह
3. श्रीमती निधि शुक्ला

### प्रतिलिपि-

1. आदरणीय अध्यक्ष विवेक कॉलेज, बिजनौर
2. प्राचार्य विवेक कॉलेज ऑफ एजेकेशन/मैनेजमेंट
3. समन्वयन (आई0क्यू0ए0सी0)
4. कार्यालय
5. समिति सदस्य



Date - 15/9/2015





## कार्यवाही

आज दिनांक 10/12/2015 दिन गुरुवार को सांस्कृतिक कक्ष में बैठक में समिति के सभी सदस्य उपस्थित रहें।

विचारणीय बिन्दु—गेट कीपर का व्यवहार।

सभी सदस्यों का अभिवादन के बाद सभी सदस्यों ने गेट कीपर को बुलाकर उसका पक्ष सुना तथा उसको निर्देश देते हुए छात्र/छात्राओं के प्रति अपने दायित्व का निर्वहन करते हुए अति कठोर न होने को कहा गया।

### समिति सदस्य—

1. डा० पुष्पा जोशी
2. श्री हरजीत सिंह
3. श्रीमती निधि शुक्ला

*Handwritten signature and date:*  
- Pulga 12/15  
Hsing  
[Signature]



Meeting - 10/12/15

